

Authorisation Letter for collecting SIM card for my Port-In Mobile Number

Date:

Dear Sir / Madam,

I, _____ (Name of Customer),
_____ (NRIC Number), _____ (NRIC Date of Issue), hereby
authorize _____ (Name of Proxy), _____
(Proxy NRIC Number), _____ (Proxy NRIC Date of Issue), to receive/collect my SIM card
for my port- in Mobile number _____ registered under my NRIC number on my
behalf. My current registered mobile number is _____.

1. I confirm that the authorized person named above is over the age of 18 and will have on hand the documents set out below for verification by your staff: -

- a. My Original NRIC
- b. Authorisation Letter duly signed by me
- c. My Appointed Proxy's own Original NRIC
- d. My current Telco Bill

2. I acknowledge that during the collection of the SIM card by the authorised person named above, TPG staff will make a phone call to my above registered mobile number for verification purposes.

3. I acknowledge that (a) in the event TPG staff are unable to perform the necessary verification procedure (including in the event that my Proxy is unable to produce any of the original documents as required), SIM card collection may be withheld; and (b) TPG Telecom Pte Ltd shall not be responsible in the event my Proxy fails to collect on my behalf.

Yours sincerely,

Signature of Customer

Date