

SOC Engineer

The key duties and responsibilities of the role involve:

- Perform 24x7 rotating shift duty
- Monitor servers, systems, and network for security & IT alerts
- Provide basic (L1/L2) security and sys admin investigation
- Perform escalation after L1/L2 troubleshooting
- Coordinate with vendors and IT teams for issue resolution
- Create issue ticket and follow-up on open ticket
- Perform first level of security advisory check