



## Account Termination Request Form

### A: Personal information

Full Name as in NRIC/FIN/ Passport (Dr/Mr/Ms/Mdm)	NRIC/FIN/Passport Number (Last 4 digits)
Registered email address	Contact Number

### B: Account details

TPG account number / phone number:	
Termination Date ( <b>Date for TPG to terminate account</b> ):	
Type of plan:	<ul style="list-style-type: none"><li>• 50GB SIM Only Plan <input type="checkbox"/></li><li>• Seniors Plan <input type="checkbox"/></li></ul>
Is this a ported-in number? If yes, please tick your previous telco company:	<ul style="list-style-type: none"><li>• Singtel <input type="checkbox"/></li><li>• M1 <input type="checkbox"/></li><li>• StarHub <input type="checkbox"/></li><li>• Others, please state: _____</li></ul>
Reason for termination:	<ul style="list-style-type: none"><li>• Service no longer required <input type="checkbox"/></li><li>• Personal reason <input type="checkbox"/></li><li>• Technical Issue <input type="checkbox"/></li><li>• Others, please state: _____</li></ul>

### C: Declarations and Acknowledgements

<p>1. I understand that one termination form is applicable to <b>one account holder only</b>.</p> <p>2. I declare that all the information I have given in this form is accurate, completed and is not false or misleading.</p> <p>3. I declare that the signature on this form is my signature and has not been signed on my behalf by any other person, including my family members.</p> <p>4. I acknowledge that by completing this form, TPG will proceed to terminate the above-mentioned number(s) on the termination date requested. I am aware that a confirmation email will be sent to my registered email address once the termination is completed.</p> <p>5. Upon successful termination, I am aware that I may proceed to discard the SIM card.</p>
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Declared and acknowledged by:

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

<b>OFFICIAL USE ONLY</b>	
TPG's Staff Name:	Termination date:
NOVUS UPDATE: YES / NO	