



## Account Termination Request Form

### A: Personal information

Full Name as in NRIC/FIN/ Passport (Dr/Mr/Ms/Mdm)	NRIC/FIN/Passport Number (Last 4 digits)
Registered email address	Alternative Contact Number

### B: Account details

(i) TPG account number / phone number:	
(ii) Date to terminate TPG account stated in (i):	
(iii) Type of plan:	<ul style="list-style-type: none"> <li>• 50GB SIM Only Plan <input type="checkbox"/></li> <li>• 80GB SIM Only Plan <input type="checkbox"/></li> <li>• Seniors Plan <input type="checkbox"/></li> </ul>
(iv) Is this a ported-in number? If yes, please tick your previous telco company:	<ul style="list-style-type: none"> <li>• Singtel <input type="checkbox"/></li> <li>• M1 <input type="checkbox"/></li> <li>• StarHub <input type="checkbox"/></li> <li>• Others, please state: _____</li> </ul>
(v) Reason for termination:	<ul style="list-style-type: none"> <li>• Service no longer required <input type="checkbox"/></li> <li>• Personal reason <input type="checkbox"/></li> <li>• Technical Issue <input type="checkbox"/></li> <li>• Others, please state: _____</li> </ul>

### C: Declarations and Acknowledgements

1. I understand that one termination form is applicable to **one account holder only**.

2. I declare that all the information I have given in this form is accurate, completed and is not false or misleading (including the signature on this form is my signature and has not been signed on my behalf by any other person, including my family members).

3. I acknowledge that by completing this form, TPG will proceed to terminate the above-mentioned number(s) on the termination date requested. I am aware that a confirmation email will be sent to my registered email address once the termination is completed.

4. Upon successful termination, I am aware that I may proceed to discard the SIM card.

**\*5. I acknowledge that the renewal charge that is not fully utilized within the 30-days cycle is non-refundable if the termination request is submitted at least 7 days prior to the next renewal cycle to prevent any further charges.**

Declared and acknowledged by:

\_\_\_\_\_  
Signature of Account Holder

\_\_\_\_\_  
Date

OFFICIAL USE ONLY	
TPG's Staff Name:	Termination date:
NOVUS UPDATE: YES / NO	